



July 18, 2011

Dear Copalis Rocks Water System Customers;

We have a couple of announcements to share with you.

Billing Changes

We are making some changes in our billing next month. Northwest Water Systems (NWS) is taking over billing and meter reading in August. We will be transitioning to a bi-monthly billing. You will receive the first invoice around the 10th of August. It will be for one month's service. Then we will go to bi-monthly billing and you won't receive the next invoice until October. It will be for two month's service. From then on you will receive a bill every other month.

The mailing address for payments will change to the NWS office. If you wish to set up an autopay on a monthly schedule, you can still do so; you just will not receive a bill for each month.

New Meter Installations

We are planning to install new meters this summer. We have four goals for our meters.

- Meter all customers
- Locate all meters along the road for easier reading and maintenance.
- Install traffic rated meter boxes
- Install the same brand of meters at all properties

For those of you who have meters near your home rather than out at the road, we plan to install a new meter near the road and leave the existing meter in place. From then on, CRMBA will be responsible for the new meter and the lines upstream of the meter. Downstream of the new meter will be the responsibility of the property owner.

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